

## **Pantry Privacy Policy**

Effective Date: April 1st, 2024

Pantry Software, Inc. ("Pantry," "we," or "us") provides this Privacy Policy to inform you of our policies and procedures regarding the collection, use and disclosure of personal information we receive from users of pantry.ai and pantrysoftware.com (the "Site"). This Privacy Policy may be updated from time to time. We will notify you of any material changes by posting the new Privacy Policy on the Site. You should consult this Privacy Policy regularly for any changes.

### Information We Collect Directly

You can browse our Site without registering. However, to use certain features or conduct certain activities, you must register for a Pantry account. When you create a Pantry account, you provide Personal Information including your name, email address, password, and password validation. This information is used to provide the services; to fulfill orders and complete transactions; for customer service purposes, including contacting you; to offer personalized help and instructions; to otherwise personalize your experiences while using our Services; to better understand how users access and use our Services, both on an aggregated and individualized basis; for other research and analytical purposes; and to make product improvements to the Site. In addition, your email address is collected to send you email messages related to account registration, email verification, password reset and other account related transactional emails.

Compliance with Laws. Notwithstanding anything to the contrary herein, at all times Pantry shall comply with all applicable laws and regulations with respect to any personal information in its possession. Notwithstanding the foregoing, Pantry is not HIPAA or PCI-DSS compliant, and it is a violation of this Policy and the Master Terms to upload or otherwise use the Site to host information that is subject to HIPAA or payment information such as credit card information.

Cookies, Tracking and Information We Collect Automatically. When you visit the Site we automatically collect information about you (via cookies, log files, pixel tags, third party analytics tools, and other methods), including IP address; browser type and operating system; referring URL (or the webpage you were visiting before you came to our Site); location information; pages of our Site that you visit and the time spent on those pages; the links you click; information you search for; access times and dates, device ID or other identifier; language information; and other statistics.

Our systems do not recognize browser "do-not-track" requests.

Cookies. Like many websites, we use "cookies" to collect information. A cookie is a small data file that we transfer to your computer's hard disk for record-keeping purposes. We use cookies for two purposes. First, we utilize persistent cookies to save your login information for future logins. Second, we utilize session ID cookies to enable certain features of the Site, to better understand how you interact with the Site and to monitor usage and web traffic routing on the Services. Unlike persistent cookies, session cookies are deleted from your computer when you log off from the Site and then close your browser. You can control how your browser accepts

cookies by changing its options, to stop accepting cookies or to prompt you before accepting a cookie from the websites you visit. If you do not accept cookies, however, you may not be able to use all of the functionality of the Site.

Log Files. The Site uses log files. This includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the site, track user's movement in the aggregate, diagnose problems with our servers and gather broad demographic information for aggregate use.

Clear GIFs. Clear GIFs are tiny graphics with a unique identifier, similar in function to cookies. In contrast to cookies, which are stored on your computer's hard drive, clear GIFs are embedded invisibly on web pages. We may use clear GIFs (a.k.a. web beacons, web bugs or pixel tags) to, among other things, track the activities of users, and to help us manage content and compile statistics about usage. We use clear GIFs in HTML e-mails to our customers, to help us track e-mail response rates, identify when our e-mails are viewed, and track whether our e-mails are forwarded.

Mobile Devices. When you use a mobile device like a tablet or phone to access our Site, we may access, collect and/or monitor one or more "device identifiers." We may use this data to help detect unauthorized access to your Account. Device identifiers are small data files or similar data structures stored on or associated with your mobile device, which uniquely identify your mobile device. A device identifier may be data stored in connection with the device hardware, data stored in connection with the device's operating system or other software, or data sent to the device by Pantry. A device identifier may deliver information to us about how you browse and use the Site and may help us or others provide reports or personalized content. Some features of the Site may not function properly if use or availability of device identifiers is impaired or disabled.

Information Sharing and Disclosure. Third Party Service Providers. We may share personal information with third party service providers retained to perform Site-related services (e.g., without limitation, maintenance services, database management, data and information security and protection, web analytics and improvement of the Site's features) or to assist us in analyzing how the Site is used.

Google Analytics. We use Google Analytics, a third-party service provider, to help analyze how users use the Site. Google Analytics uses cookies to collect information such as how often users visit the Site, what pages they visit, and what other sites they used prior to coming to the Site. We use the information we get from Google Analytics to improve our Site. You can opt-out from Google Analytics service from using your information by installing the Google Analytics Opt-out Browser tool: <https://tools.google.com/dlpage/gaoptout>. For more information on the privacy practices of Google, please visit the Google Privacy & Terms web page: <http://www.google.com/policies/privacy>. Please also see the Google Analytics Terms of Use located at <http://www.google.com/analytics/terms/us.html>.

Stripe. We use Stripe for third party payment processing services. If you are responsible for submitting payment on behalf of Licensee (as defined in an applicable Order Form subject to the Master Terms), you will be required to input payment details, which will be transferred to Stripe, and your payment data will be collected and processed by Stripe. Stripe will use and store personal information in accordance with its privacy policy which may be viewed at <https://stripe.com/us/privacy>. We do not store any payment methods or details on our servers.

Compliance with Laws and Law Enforcement. Pantry cooperates with government and law enforcement officials and private parties to enforce and comply with the law. We will disclose any information about you to government or law enforcement officials or private parties as we, in our sole discretion, believe necessary or appropriate to respond to claims and legal process (including but not limited to subpoenas), to protect the property and rights of Pantry or a third party, to protect the safety of the public or any person, or to prevent or stop activity we may consider to be, or to pose a risk of being, illegal, unethical or legally actionable activity, or as evidence in litigation.

Business Transfers. Pantry may sell, transfer or otherwise share the personal information and other information it collects as one of its assets, in connection with a merger, acquisition, reorganization or sale of assets, or the negotiation of a merger, acquisition, reorganization or sale of assets, or in the event of bankruptcy. You expressly consent to such transfer, sale and/or use.

Security. We utilize a third-party provider to store and process your personal information, and that provider has also implemented robust physical, electronic, contractual and managerial steps to safeguard and secure your personal information. This includes transmission of data via HTTPS and restrictions on access to the data. We require registered users to select a password to protect access to their information. Please do not share this information with others; any interaction with the Site using your e-mail address and password will be considered authorized by you. After you have finished using our Site, you should log out and exit your browser to prevent unauthorized users from returning to your online account.

Special Information for California Consumers. California law permits residents of California to request certain details about how their information is shared with third parties for direct marketing purposes. Under the law, a business must either provide this information or permit California residents to opt in to, or opt out of, this type of sharing. We qualify for this alternative option by only sharing information when you have opted in to such sharing.

Children. The Site is not directed to persons under 16. We do not knowingly collect personally identifiable information from children under 13. If a parent or guardian becomes aware that his or her child has provided us with personal information without their consent, he or she should contact us at [privacy@pantrysoftware.com](mailto:privacy@pantrysoftware.com). If we become aware that a child under 13 has provided us with personal information, we will delete such information from our files.

GDPR Compliance. By signing up for Pantry, you acknowledge that you are not a citizen of the European Union, and are aware that Pantry is not GDPR compliant. If you are a citizen of the European Union or otherwise in a jurisdiction that may require GDPR compliance, you are expressly prohibited from using the Services or Site.

Contacting Us. If you have any questions about this Privacy Policy, please contact us at [privacy@pantrysoftware.com](mailto:privacy@pantrysoftware.com) or at Pantry Software, Inc., 228 Park Ave S PMB 41104 New York, New York 10003 US.